

ENTERPRISE SECURITY &
IT SOLUTIONS.

FLASHFIX



FLASHFIX
— TECHNOLOGIES —

IT SOLUTIONS | ADVANCED NETWORKING
CYBER SECURITY | CLOUD SERVICES

COMPANY
PROFILE 2026

ABOUT FLASH FIX TECHNOLOGIES

ARCHITECTING THE FUTURE OF ENTERPRISE TECHNOLOGY

Flash Fix Technologies is a leading IT solutions provider based in Dubai. We are proudly backed by the decades of experience and vast resources of our parent company, **Hiba Computer Group** a premier ICT product wholesale supplier in the region with established branches in Bur Dubai and Deira.

Through Hiba's strong brand partnerships and direct distribution networks, combined with the global logistics and export power of our sister company, Blue Deepaj Shipping LLC, we offer our clients an unmatched advantage in hardware procurement and project execution.

We know that modern businesses cannot afford downtime. From seamless networking and proactive Annual Maintenance Contracts (AMC) to advanced enterprise cybersecurity, we turn complex IT challenges into clear business success. Whether you are a growing startup or a multinational corporation, our tailored solutions guarantee maximum uptime, strong protection, and complete peace of mind.

OUR PROMISE

We commit to treating your business infrastructure as if it were our own. At Flash Fix Technologies, our promise is simple: we deliver rock-solid IT environments, rapid response times, and uncompromising security. By proactively managing your systems, we eliminate bottlenecks before they impact your daily operations. Supported by our unmatched hardware supply chain, we guarantee you get the right technology and the right support exactly when you need it, allowing you to focus entirely on growth.



Backed by the decades of expertise & extensive resources of our parent company, **Hiba Computer Group**.



Need immediate technical assistance or want to track an ongoing service request? Visit our secure IT Support Portal at support.flashfixtechnologies.com

WHAT WE DO ?

WHY PARTNER WITH US?

We do not just fix IT problems; we engineer environments where problems struggle to exist. Choosing Flash Fix Technologies means partnering with a team that is entirely invested in your operational success.

Unmatched Technical Expertise

Our specialized team consists of highly certified engineers with decades of combined frontline experience. From complex enterprise IT deployments to advanced cloud migrations and intricate networking integrations, we bring elite-level knowledge to every project.

24/7 Rapid Response Guarantees

Downtime is not an option. We provide immediate, critical support when you need it the most. Our commitment is backed by a strict 1-hour response time guarantee for on-site emergencies anywhere in Dubai, and a lightning-fast 15-minute response for remote troubleshooting.

A Client-Centric Philosophy

We operate as an extension of your own business. Instead of relying on outdated "breakfix" models, we proactively optimize your infrastructure, identifying and neutralizing bottlenecks before they impact your bottom line.

Elite Global Partnerships

We bring you the power of global technology giants. Because of our authorized partner status, we offer highly competitive B2B wholesale pricing directly from industry leaders, managing your entire hardware lifecycle from procurement to deployment.

ENTERPRISE SECURITY & IT SOLUTIONS.



OUR PARTNERS

UBIQUITI | MIKROTIK | TENDA | SYNOLOGY | CISCO | ARUBA | DAHUA SOPHOS
GRANDSTREAM | HPE | DELL | LENOVO | FORTINET | ZKTECO MICROSOFT | JUNIPER | PALO
ALTO | HIKVISION | WATCHGUARD | TP-LINK | DLINK | BELDEN | APC | EATON YEALINK | POLY
| QNAP | WESTERN DIGITAL | SEAGATE | ASUS | LINKSYS | NETGEAR | CHECK POINT |
SONICWALL | SONOS | BOSE | JABRA | LOGITECH | SAMSUNG | LG | VIEWSONIC | EPSON |
CANON | BROTHER & MORE...

HOW WE DELIVER EXCELLENCE

Engineering reliability through expert service & uncompromising standards.



DISCOVER & AUDIT

We never guess. Every engagement begins with a comprehensive, deep-dive audit of your current IT infrastructure. We identify hidden security vulnerabilities, assess hardware limitations, and map out your exact business requirements to fully understand your unique digital landscape.



DESIGN & ARCHITECT

Once we have the data, our experts get to work. We architect secure, highly scalable, and cost-effective technology solutions. Every blueprint is tailored strictly to support your current operational goals while leaving room for aggressive future growth.



DEPLOY & INTEGRATE

Execution is everything. Our deployment team ensures seamless hardware integration, software implementation, and platform migration. We utilize advanced transition protocols to guarantee zero data loss and absolutely minimal disruption to your daily operations.



SUPPORT & OPTIMIZE

Our job doesn't end when the hardware is plugged in. Post-deployment, we provide 24/7 proactive monitoring, routine preventive maintenance, and strict SLA-backed technical assistance to keep your business running flawlessly, day and night.

REDEFINING YOUR TECH LANDSCAPE

FROM STRUCTURED CABLING TO
CLOUD SECURITY EVERYTHING YOUR
BUSINESS NEEDS TO STAY CONNECTED.

- ⚡ MANAGED IT SUPPORT
- ⚡ NETWORKING & WI-FI SOLUTIONS
- ⚡ CCTV & SURVEILLANCE SOLUTIONS
- ⚡ ACCESS CONTROL & BIOMETRIC SETUP
- ⚡ SERVER & VIRTUALIZATION SOLUTIONS
- ⚡ BACKUP & DISASTER RECOVERY
- ⚡ CLOUD SERVICES & MIGRATION
- ⚡ CYBER SECURITY & THREAT PROTECTION
- ⚡ FIREWALLS & NETWORK SECURITY
- ⚡ ENDPOINT MANAGEMENT & SECURITY
- ⚡ DIGITAL WORKSPACE & MICROSOFT 365
- ⚡ VOIP, PBX & COMMUNICATION SYSTEMS
- ⚡ VIDEO CONFERENCING SOLUTIONS
- ⚡ DATA CENTER DESIGN & SETUP
- ⚡ IT CONSULTANCY & AUDITING
- ⚡ SOFTWARE LICENSING
- ⚡ ASSET MANAGEMENT SOLUTIONS
- ⚡ IT AMC SERVICES



NEED THE HARDWARE TO MAKE IT HAPPEN?

Powered by the decades of ICT expertise of our parent company, **HIBA COMPUTERS**, and our authorized partnerships with leading global brands, we deliver top-tier networking and IT hardware for any projects at direct wholesale prices.

TECH
FIX

TAILORED SOLUTIONS FOR EVERY SECTOR

DELIVERING SPECIALIZED IT INFRASTRUCTURE AND SECURITY SYSTEMS ACROSS THE UAE'S MOST DEMANDING INDUSTRIES.

CORPORATE & COMMERCIAL

Empowering the modern workplace. We drive enterprise efficiency through high-performance networking, seamless campus-wide Wi-Fi, secure biometric access control, and smart boardroom AV solutions that foster uninterrupted collaboration.

RETAIL & HOSPITALITY

Elevating experiences and safeguarding operations. We deliver high-density, guest-centric Wi-Fi, secure and rapid POS connectivity, and advanced AI-driven surveillance to protect your assets while keeping your customers seamlessly connected.

REAL ESTATE & CONSTRUCTION

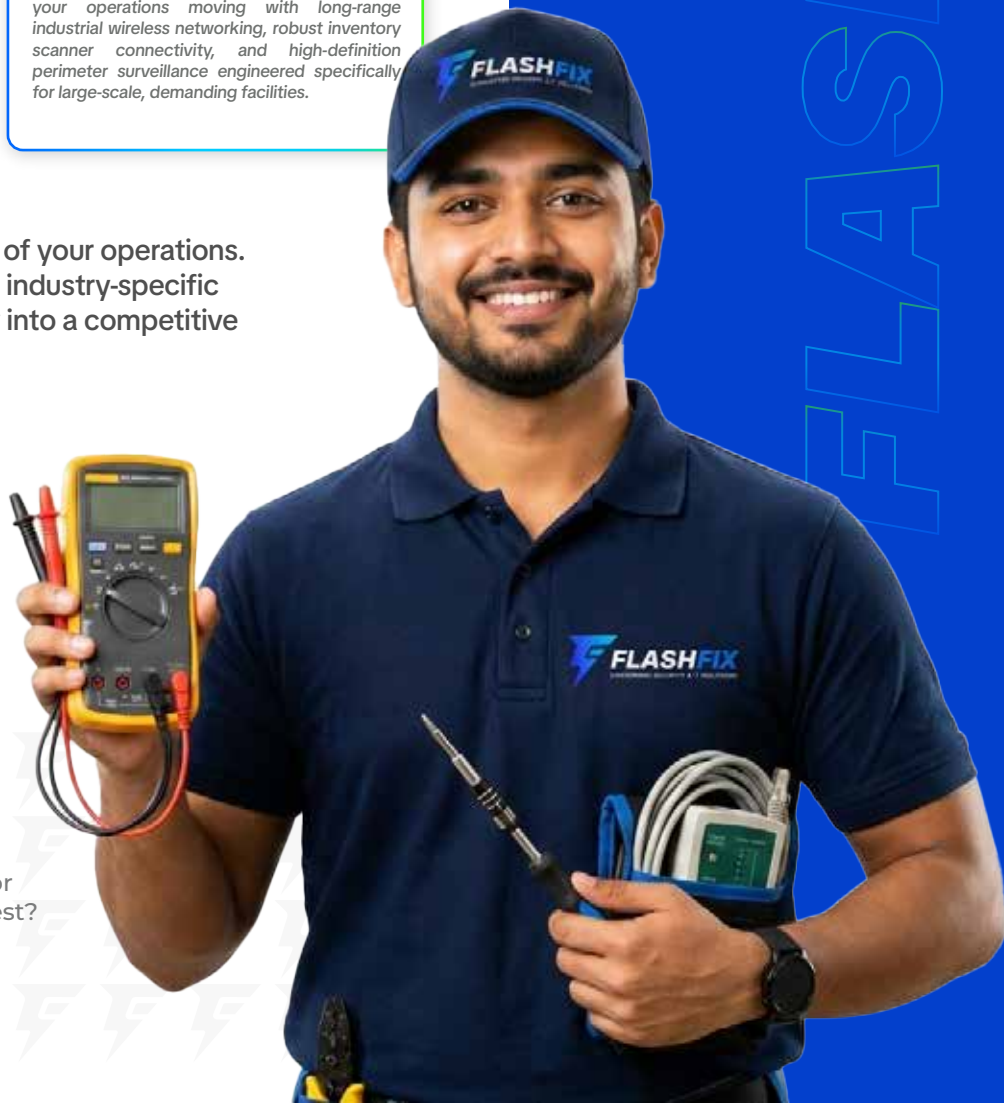
Building the digital foundation from the ground up. We specialize in designing & implementing robust low-current systems, future-proof structured cabling, and smart-building IoT integrations for premier residential and commercial developments.

LOGISTICS & WAREHOUSING

Securing the modern supply chain. We keep your operations moving with long-range industrial wireless networking, robust inventory scanner connectivity, and high-definition perimeter surveillance engineered specifically for large-scale, demanding facilities.

Your infrastructure is the heartbeat of your operations. Partner with FlashFix for intelligent, industry-specific solutions that turn your technology into a competitive advantage.

Need immediate technical assistance or want to track an ongoing service request? Visit our secure IT Support Portal at support.flashfixtechnologies.com



FLASHFIX

MANAGED IT AMC PACKAGES

Stop relying on reactive, break-fix methods. Our Managed IT Annual Maintenance Contracts (AMC) provide predictable IT costs with comprehensive, SLA-backed support for your entire organization. Choose the tier that best fits your growth trajectory.



MOST POPULAR

RECOMMENDED

ESSENTIAL TIER

Ideal for small businesses requiring reliable, ondemand remote assistance

FEATURES

- Unlimited Remote Support
- 8/5 Helpdesk Access (Standard Hours)
- Basic System Preventative Maintenance
- Note: On-Site Emergency Visits billed separately

ENQUIRE NOW

PROFESSIONAL TIER

Comprehensive, proactive IT management designed for rapidly growing enterprises

FEATURES

- Unlimited Remote & On-Site Support
- 24/7 Advanced System & Server Monitoring
- Scheduled Preventive Maintenance Visits
- Quarterly IT Strategy & Consulting Sessions
- Priority Helpdesk Routing

GET STARTED

ENTERPRISE TIER

Total IT outsourcing with dedicated resources for large-scale operations.

FEATURES

- Dedicated On-Site Support Engineer
- Fast-Track VIP Service Level Agreements (SLA)
- Advanced Cyber Security Management & SOC Monitoring
- Comprehensive Business Continuity & DR Planning
- Executive IT Procurement & Lifecycle Mgmt

GET STARTED

Need immediate technical assistance or want to track an ongoing service request? Visit our secure IT Support Portal at support.flashfixtechnologies.com

ENTERPRISE SECURITY & SIRA COMPLIANCE

CERTIFIED PHYSICAL SURVEILLANCE FRAMEWORKS DESIGNED FOR STRICT REGULATORY COMPLIANCE AND ABSOLUTE PEACE OF MIND.

In Dubai, securing your physical premises requires more than just installing hardware; it requires strict adherence to the Security Industry Regulatory Agency (SIRA) standards. As a fully certified, SIRA-Approved integration partner, Flash Fix Technologies guarantees that your infrastructure is not only technologically advanced but 100% compliant with UAE laws. We eliminate the regulatory friction so you can focus on your business.



SIRA-COMPLIANT CCTV SURVEILLANCE

End-to-end design and deployment of high-definition, AI-powered CCTV networks. From retail spaces to massive industrial warehouses, we calculate exact storage requirements, camera positioning, and blind-spot elimination to meet strict SIRA mandates.



ADVANCED ACCESS CONTROL

Restrict and monitor physical access to your most sensitive areas. We deploy cutting-edge biometric scanners, facial recognition terminals, turnstiles, and SIRA-approved time & attendance systems integrated directly into your central IT network.



VIDEO WALLS & CONTROL ROOMS (SOC)

For large-scale enterprise environments, we architect dedicated Security Operations Centers (SOC). We install multi-screen video walls, ergonomic console desks, and centralized video management software (VMS) for 24/7 proactive monitoring.



INTRUSION & ALARM SYSTEMS

Instant threat detection. We integrate highly sensitive motion detectors, glass-break sensors, and panic alarms that connect seamlessly with local authorities and your internal security teams to ensure immediate incident response.

THE PATHWAY TO TOTAL COMPLIANCE

- 01 ASSESSMENT & DESIGN
- 02 SIRA PORTAL APPROVAL
- 03 PRECISION DEPLOYMENT
- 04 FINAL AUDIT & CERTIFICATION

UNMATCHED ICT PROCUREMENT & SUPPLY CHAIN

**DIRECT WHOLESALE ACCESS TO THE WORLD'S
LEADING TECHNOLOGY INFRASTRUCTURE AT
HIGHLY COMPETITIVE PRICES.**

A robust IT project requires the right hardware, at the right price, delivered exactly when you need it. Flash Fix Technologies offers a procurement advantage that our competitors simply cannot match.

Because we are backed by the massive wholesale purchasing power of **Hiba Computer Group** and the dedicated global shipping capabilities of **Blue Deepaj Shipping LLC**, we control the entire supply chain from factory to your server room. This allows us to procure absolutely any type of ICT hardware for your project without relying on slow, expensive middlemen. Whether you are outfitting a new corporate headquarters, upgrading a data center, or deploying an enterprise security grid, we guarantee reliable pricing, priority stock availability, and rapid delivery.

OUR STRATEGIC DISTRIBUTION NETWORK

To provide you with authentic, warranty-backed equipment, our strategic sourcing channels are deeply integrated with the largest authorized ICT distributors across the Middle East. Our elite procurement network includes direct relationships with industry giants such as **ASBIS Middle East, Metra Group, Syscom Distributions, Redington Gulf, Mindware, Logicom, Aptec - Ingram Micro & TLM Distribution.**

Our elite distribution network grants us direct access to the world's most trusted technology brands. We engineer robust networking and security environments powered by Cisco, Ubiquiti, MikroTik, and Fortinet, supported by heavy-duty servers and storage from HPE, Dell Technologies, and Synology. By synchronizing these systems with advanced workstations from Lenovo, HP, and Microsoft, **we deliver a complete, end-to-end IT ecosystem designed to empower your workforce and accelerate your business.**



INDUSTRY RECOGNITION & CERTIFIED EXCELLENCE

AWARD-WINNING PARTNERSHIPS AND A RELENTLESS COMMITMENT TO MASTERING THE LATEST ENTERPRISE TECHNOLOGIES.

Our dedication to providing the best IT solutions has earned us top industry awards, including "Trusted Partner" recognition from the largest technology distributors in the Middle East. These awards highlight our strong performance, customer focus, and reliable business growth. To guarantee quality, we hold official certifications from the world's leading IT brands. This means our clients always receive genuine, fully warranted equipment installed to the highest standards. Because technology moves fast

we make sure our team stays ahead. Our engineers regularly attend training sessions directly with major brands to master the latest wireless and networking innovations. When you work with us, you are partnering with an award-winning, highly trained team ready to support your business.



YOUR TRUSTED TECHNOLOGY PARTNER IN THE UAE

Technology is the heart of your business, and you need a partner you can rely on. At Flash Fix Technologies, we bring together expert IT services, award-winning support, and an unmatched hardware supply chain.

Because we are backed by the massive resources of Hiba Computer Group and Blue Deebaj Logistics, we offer what others cannot: end-to-end control over your IT projects. From procuring authentic enterprise hardware at wholesale prices to installing strict SIRA-compliant security and providing 24/7 proactive IT maintenance, we handle it all.

We take the stress out of technology so you can focus entirely on growing your business. Let us be the dedicated team that drives your digital success forward.





LET'S BUILD YOUR
DIGITAL FUTURE.

FLASHFIX

CORPORATE HEADQUARTERS:

5, AL MARRI BUILDING, - AL RAFFA STREET,
BUR DUBAI - NEAR CYBER HOUSE, DUBAI - UAE

BRANCH

5, AL JAZIRI BUILDING, AYAL NASIR
AL SABKHA, DEIRA, DUBAI - UAE

ENQUIRE NOW

+971 504 263 354

+971 542 633 354

www.flashfixtechnologies.com

info@flashfixtechnologies.com